

Business Travel Update

October 23, 2009

A Business Travel Update provided by Professional Travel

Issue #10

FEATURED ARTICLE

Travel Management - A two-way street - Making your travel process efficient requires organization and communication. You want to have a standard travel policy in place, with preferred vendors, so employees know whom to use when booking travel arrangements. You also want to develop a partnership with a travel management company and establish clear communication about how you want your travel to be handled so you can achieve the maximum cost savings. **Smart Business 10/09** ([Full Story](#))

AirPlus Survey: Most Companies Tightening Travel Policy - The number of travel managers who expect their company's travel policies to become tighter in the next 12 months for the first time has crossed 50 percent, according to an AirPlus International survey released today. The survey of 1,500 travel managers—100 each from 15 countries, including Brazil, China, France, Germany, the United Kingdom and the United States—was fielded in February and March. **BTN 10/19/09** ([Full Story](#))

Most Buyers See Growing 2010 Travel Spend, Says NBTA Survey More than half of the 180 travel buyers in an NBTA member survey released today project their travel spending to increase in 2010, while 31 percent expect no change in their year-over-year travel expenditures. **BTN 10/20/09** ([Full Story](#))

Five insider strategies for avoiding a hotel billing error - The first Dave Howell lives in England, where he works as a manager for an export company. But when he checked into the Denver Marriott City Center in Colorado, he found that the hotel had confused him with another guest that happened to share his name. First, he was issued the keys to a room on the executive floor that was already occupied, presumably by the other Howell. He was reassigned to another room, eventually. When he checked out, he was surprised to discover someone else would cover his stay. "The bill was made out to a David Howell from New York and was to be charged to his American Express card," he recalls. **CNN 9/28/09** ([Full Story](#))

Airline Fares May Be Leveling Off - Air fares, which had declined steadily throughout this year, are beginning to show signs of stabilizing. For travelers, that means the strategy of waiting to book so prices can drop even more has probably run its course. **ABCNews 10/5/09** ([Full Story](#))

United's new twist on fees: \$249 for a year of checked luggage - United Airlines put a new twist on baggage fees Monday, introducing a sort of all-you-can-carry fee for luggage. The airline said travelers could pay \$249 for the right to check two bags every time they fly United or United Express for a year. **USAToday 10/5/09** ([Full Story](#))

Delta, Northwest frequent-flyer programs are now merged - Delta Air Lines has completed the integration of its frequent flier program with that of its subsidiary, Northwest Airlines, Chief Executive Richard Anderson said Thursday. The combined program has more than 70 million members. **USAToday 10/2/09** ([Full Story](#))

Continental Airlines to Move Tokyo Flights, Check-In to South Wing of Terminal 1 at Narita International Airport Continental Airlines CAL and United Airlines UAA today announced that Continental will move its Tokyo operations to the South Wing of Terminal 1 at Narita International Airport, effective Nov. 1, with Continental flights departing and arriving at the terminal's south gates and the check-in counter relocating to the South Wing main lobby. **CNN 10/1/09** ([Full Story](#))

More and more passengers prefer self check-in - When travelling through major international airports, more passengers are choosing the self-service check-in option instead of lining up and waiting for an available check-in counter, a new report has found. A survey of passenger habits over the past year at six leading airport hubs across five continents has found a 20% jump in the amount of people using self check-in options, says SITA in its 4th annual SITA/Air Transport World Passenger Self-Service (PSS) Survey. **TravelBlackboard 10/7/09** ([Full Story](#))

Under The Hood: Car Rental Companies Might Push For Rate Increases - Negotiated car rental rates are unlikely to drop into 2010, and few corporate travel buyers will look to change preferred vendors as they enter the

new year, according to car rental consultant Neil Abrams, president of Abrams Consulting Group. **BTN 10/19/09** ([Full Story](#))

Starwood Debuts Extended Stay W Starwood Hotels & Resorts Worldwide's W Hotels brand this month introduced an extended stay program at the W Silicon Valley in Newark, Calif. The recently renovated property this month announced rates beginning at \$79 a night for travelers who stayed at least seven nights. **BTN 10/19/09** ([Full Story](#))

8 Essential Tips for Your Next Flight - Ever get thirsty during your flight and wished you didn't have to wait an hour or so for the beverage cart to come down the aisle? You may not have realized you could bring a bottled drink onboard. You can — your best bet is to buy it after you go through security. Screeners limit the size of liquids you can bring through checkpoints. That's just one of many options passengers may not know they have to make their air travel experience more comfortable. **ABCNews 9/23/09** ([Full Story](#))

LIFE'S BETTER ON VACATION

Now, more than ever,
the time you spend with family & friends
is your most valuable investment.

To ensure you're spending it wisely, take
advantage of our personal knowledge,
expertise & connections around the globe
to design your travel experience.

440-734-8800 prompt 3 (Great Northern)
216-593-7040 prompt 2 (Beachwood)

**THERE'S NEVER BEEN A BETTER TIME
TO
INVEST IN YOUR LIFE.**

TRAVELING INTERNATIONALLY?
WHY WAIT IN LINE
CONTACT PROFESSIONAL TRAVEL
FOR FOREIGN CURRENCY EXCHANGE

Professional Travel's Business Travel News is published monthly. The information is gathered from current articles and news worthy information regarding the travel industry that we feel is important for those individuals who manage their corporations travel programs. If you have any questions please call us at 1-800-247-0060.