

Business Travel Update

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A Business Travel Update provided by Professional Travel

Issue #3

Featured Article

World's Most Admired Airlines from FORTUNE Magazine

Continental Airlines ranked No.1.

Continental received an overall score of 7.71, followed by Air France-KLM Group (7.15), Southwest Airlines (6.89), Singapore Airlines (6.85), Lufthansa Group (6.57) and Delta Air Lines (6.18). [CNN \(List of Top 12 Airlines\)](#)

Delta consolidates and rebrands Northwest airport facilities

As you know, Delta and Northwest merged in October, forming the world's largest airline and opening up additional opportunities for customers to easily connect to more worldwide destinations. As the two airlines come together, we are working hard to make it a seamless transition for your travelers. In the coming weeks, Delta and Northwest will complete consolidation efforts in hub airports, including Detroit, Memphis and Minneapolis-St. Paul. We're removing Northwest branding in customer-facing areas at these airports and have been hard at work preparing for the conversion to the Delta branding.

[Delta 03-19-09 \(Full Story\)](#)

New Airport Security Rules to Require More Personal Information

You may have been patted down at airports or suffered the indignity of having your dirty laundry from a vacation searched at screening checkpoints. Now prepare yourself for security to get a little more personal.

[ChicagoTribune 3-9-09 \(Full Story\)](#)

DHS To Use \$1B In Stimulus Funds For Baggage Security Systems

The Department of Homeland Security today said it has secured \$1 billion in funding through the stimulus bill for aviation security projects, including enhanced checked and carry-on baggage systems.

[BTN 3-5-09 \(Full Story\)](#)

Obama Budget Would Raise Airport Security Fees, Air Traffic Control Funding

President Barack Obama today broadly outlined his administration's 2010 budget plan, which proposes to increase passenger fees for airport security, heavily invest in high-speed rail programs, increase subsidies for small community air service and further fund next-generation air traffic control projects.

[BTN 2-26-09 \(Full Story\)](#)

Delta Chops Cincinnati Fares

One month after Delta Air Lines' February announcement that it was restructuring fares at Cincinnati/Northern Kentucky International Airport, Fare Compare data pulled for BTN shows Delta is making good on fare reductions in a market that government data show for years had posted some of the highest fares in the country.

[BTN 3-16-09 \(Full Story\)](#)

U.S. Airlines To Slice International Capacity

After purging domestic capacity in the past year, U.S.-based airlines are beginning to look to their international networks—once bastions of unbridled growth—for a new round of capacity cuts to cope with deteriorating global demand. Delta Air Lines this month said it would begin reducing international capacity by 10 percent in September, focusing on transatlantic and transpacific markets. [BTN 3-16-09 \(Full Story\)](#)

JetBlue Eyeing More International Partners

The chief executive of JetBlue Airways Corp. says the carrier will seek out more international partners, as it looks for ways to attract new customers without hefty investments. [Yahoo 3-10-09 \(Full Story\)](#)



America's Five Worst Airports: Survival Guide - Several Steps Can Lead to a Better Trip Through These Nightmare Airports

Now, more than ever, we airline passengers need good, solid travel tips. I was reminded of this after seeing a recent survey from Travel + Leisure magazine, listing the best and worst airports -- at least when it comes to flight delays. The top three in each category:

[ABC 2-25-09 \(Full Story\)](#)

Commuter hell

Turbo-prop planes, regional jets crucial, but road warriors hate flying them.

Within minutes of Continental Connection Flight 3407's fatal crash on the night of February 12, frequent fliers were e-mailing each other, cursing commuter airlines and vowing never to board smaller commercial aircraft again. [MSNBC 2-25-09 \(Full Story\)](#)

Choosing the aisle could keep you healthy

Mulling over the window or the aisle seat on your next flight? Pick the aisle to help avoid dangerous blood clots — and flying business class will make no difference, according to a U.S. study. [MSNBC 2-24-09 \(Full Story\)](#)

United cabins to go cashless within North America

United Airlines says it'll start accepting credit and debit cards for onboard purchases beginning March 23.

[USAToday 2-17-09 \(Full Story\)](#)

Seats Are Cheap Now, but Discounts Won't Last

WORRIED about filling seats, airlines have hit the panic button. Amazing air fare sales are breaking out all over. Actually, the sales are breaking out mostly on routes where the competition is heavy or business travel has really plummeted.

[NYTimes 3-16-09 \(Full Story\)](#)

Airlines around the world 'mishandled' 42 million bags in 2007

The Air Transport Users Council (AUC) study said passengers were not being fairly compensated for lost luggage.

[BBC 3-17-09 \(Full Story\)](#)

The Economy-Class Infant

The white noise of a pressurized airplane cabin muffles all but the sounds you don't want to hear: your seatmate's intrusive questions, the duty-free-shopping pitch and, worst of all, the high-pitched cry of an infant.

[NYTimes 3-4-09 \(Full Story\)](#)

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information is gathered from current articles and news worthy information regarding the travel industry that we feel is important for those individuals who manage their corporations travel programs. If you have any questions please call us at 1-800-247-0060.