

Business Travel Update

December 10, 2009

A Business Travel Update provided by Professional Travel

Issue #12

FEATURED ARTICLE

HOLIDAY GREETINGS FROM PROFESSIONAL TRAVEL

To Our Valued Clients:

As we approach the end of another year, all of us at Professional Travel want to express our sincere appreciation for your support and confidence in our company.

Thanks to each of you, we are Northern Ohio's largest travel management company and Continental Airline's largest producer in their Cleveland hub. We pledge to continue to strive to provide "best in class" travel management services to you in 2010 and beyond.

Over the past year, we have continued to acquire, develop and enhance the very best available state of the art technologies and systems in the industry. Our experienced staff utilizes these technologies along with proactive strategies, superior supplier relationships and expertise to enable us to provide you, our customers, with the ultimate in excellence and value-added services.

Thank you for your business, your friendship and your confidence in us.

Best Wishes for Happy Holidays, Merry Christmas and a Safe and Healthy New Year!

Bob Sturm - President & CEO

SMART BUSINESS - TRAVEL MANAGEMENT

Healthy travelers - With the H1N1 outbreak and upcoming flu season, keeping your employees healthy and safe while traveling should be one of your top priorities. You need to educate them on the signs and symptoms of these illnesses, other illnesses they might run into while traveling, the necessary precautions to take against illnesses and what to do in case they get sick while traveling.

December Issue (Full Story)

Hartsfield-Jackson delays rental car center opening - Hartsfield-Jackson International Airport has delayed the opening of its new rental car center and SkyTrain line by about a month, pending further testing of the SkyTrain people-mover. "It's to ensure the long-term reliability of the train," said airport spokesman Al Snedeker. *AJC 11/12/09 (Full Story)*

Delta, American, United Add Peak-Day Travel Charges - Delta Air Lines Inc., American Airlines and United Airlines, the three largest U.S. carriers, are expanding the use of surcharges to raise prices on the busiest travel days next year.

Bloomberg 11/17/09 (Full Story)

European airports say 'slow and gradual' recovery is underway - European airport operators said Thursday that they are seeing a "slow and gradual" recovery in air travel in October after an unprecedented fall in passenger numbers. The Airports Council International Europe said that from January through September passenger traffic fell 7.7% and cargo slumped by 19.8% — wiping out gains in the number of people flying over the last three years.

USAToday 11/12/09 (Full Story)

3 Airlines Fined in Minnesota Tarmac Stranding

The government is imposing fines for the first time against airlines for stranding passengers on an airport tarmac, the Transportation Department said Tuesday.

ABCNews 11/24/09 (Full Story)

US Airways signs deal to expand destinations

US Airways has signed a codeshare deal with Taca Airlines that will let customers to fly to more destinations in Central and South America next year.

Yahoo 11/24/09 (Full Story)

Airport news about sleep and flu shots

US Airport news is perhaps topped by Atlanta Hartsfield's new sleep rooms.

The rooms, 7 feet by 8 feet, are aimed at travelers who want to relax, sleep or even conduct business between flights.

TravelMole 12/1/09 (Full Story)

F.A.A. Clarifies What Can Be Stowed in Seat Back

COMMON sense has prevailed, for once. The Federal Aviation Administration recently issued new guidelines that clarify formerly confounding policies on whether passengers may put personal items in airplane seat-back pockets.

NYTimes 11/30/09 (Full Story)

Pressure on Liquids Ban - The European Union, which led the world in restricting liquids on jetliners after British authorities thwarted a bomb plot in August 2006, is scrambling to replace the legislation before it expires in April. *WSJ 11/27/09 (Full Story)*

Airports want passenger fee charge increased - If U.S. airports get their wish, air travelers will pay a few more dollars per trip next year.

Citing escalating construction costs, airports have been lobbying Congress to raise the cap on the "passenger facility charge" that fliers pay as part of their airline tickets.

USAToday 11/30/09 (Full Story)

Hotels also upping fees everywhere - Just about everyone's complaining about new airline fees, but what about your hotel bill: could they be worse? Industry analysts say that 2007 was the peak year for the introduction of add-on hotel fees and surcharges. *TravelMole 11/24/09 (Full Story)*

Pilot: 'When Mother Nature gets grumpy, get comfortable' - If you're traveling by air to see friends and family this holiday season, the chances of a delay-free trip are about as likely as enjoying the process of clearing airport security -- very slim. Should that be a surprise to you, though? Not really.

CNN 11/25/09 (Full Story)

Continental Airlines Announces Daily Nonstop Service Between New York and Munich - Hub-to-hub link will provide additional travel options from March 2010 *CO 11/19/09 (Full Story)*

Continental Airlines Launches Mobile Boarding Passes at Frankfurt Airport First U.S. carrier to offer paperless boarding passes from an international destination *CO 12/1/09 (Full Story)*

H1N1 - USEFUL LINKS

[CDC](#) [WHO](#) [FLU.GOV](#)

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HAPPY HOLIDAYS